

CALL FOR APPLICATIONS – SEARCH FOR EXPERTS

Publication Reference: *19-20/JDN/1*

Action title : Support to the implementation of the National Social Protection Strategy 2019-25

Action code and partner country : 2019-20 JORDAN

Partner Institution: Ministry of Social Development (MoSD)

Activity 1 – Identifying priorities and challenges in the implementation of the NSPS

➤ **(Indicative)** Implementation dates: *September-October 2019*

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Partnership led by:

ABOUT SOCIEUX+

The European Union (EU) promotes and maintains dialogue on social protection and inclusive employment policies with an increasing number of partner countries. This effort has been confirmed in the European Commission (EC) Communication COM (2016) 740 final - "Proposal for a new European Consensus on Development Our World, our Dignity, our Future". A significant number of cooperation activities in different countries related to these fields are funded by geographic or thematic instruments. However, a gap had been observed in the EU cooperation with third countries with regard to providing support to short-term measures and peer-to-peer cooperation to promote the development of social protection.

SOCIEUX+ - EU Expert Facility on Employment, Labour and Social Protection – (hereafter: "the Facility" or "SOCIEUX+") is a technical assistance facility set-up and co-funded by the EU (through the EC's Directorate for Development and Cooperation - EuropeAid), France, Spain and Belgium and implemented by a partnership composed of four partners: Expertise France, leader of the implementation Partnership (hereafter: "the Partnership"), the Fundación Internacional y para Iberoamérica de Administración y Políticas Públicas (FIIAPP), Belgian International Cooperation on Social Protection (BELINCOSOC) and Belgium Technical Cooperation (BTC).

The general objective of the facility is to expand and improve access to better employment opportunities and inclusive social protection systems in partner countries.

The specific objective is to enhance the capacities of partner countries to better design, manage and monitor inclusive, effective, and sustainable employment strategies and social protection systems through peer-to-peer short-term technical assistance and knowledge development.

SOCIEUX+ supports the efforts of Partner Countries (PCs) of the EU in the reform, development and extension of their social protection systems and the strengthening of labour & employment policies. The Facility aims at enhancing the capacities of partner countries to better design, manage and monitor inclusive, effective, and sustainable employment strategies and social protection systems through peer-to-peer short-term technical assistance and knowledge development. SOCIEUX+:

- Recognises the impact of social protection and employment in reducing poverty and vulnerability;
- Supports the efforts of partner governments in promoting inclusive and sustainable social protection and employment systems;
- Complements the efforts made through other European Union initiatives.

SOCIEUX+ makes European expertise quickly available with minimal transaction costs for partner institutions. It draws on the expertise of public or mandated bodies, non-governmental organisations, and relevant civil-society organisations of EU Member States and international specialised organisations. It can also support South-South and triangular cooperation through the mobilisation of practitioners from partner countries. SOCIEUX+ is operational since September 2016.

The Facility is an expansion of SOCIEUX - Social Protection European Union Expertise in Development Cooperation -, which was established in 2013 and progressively incorporated.

1. ACTION DESCRIPTION

Overall objective

Support social sector reforms and the development of an equitable and inclusive society in Jordan.

Specific objectives

- To identify the key priority areas for supporting the implementation the National Social Protection Strategy 2019-2025.
- To ground the implementation of the National Social Protection Strategy 2019-2025 on an action plan.

Expected results

- MoSD has available an action plan for the implementation of the recently adopted National Social Protection Strategy, 2019-2025
- The key priority areas for MoSD's development are identified

Proposed activities

- A1. Identifying priorities and challenges in the implementation of the NSPS
- A2. Drafting a plan of action for the implementation of the NSPS
- A3. Finalizing a plan of action for the implementation of the NSPS

2. EXPERT MISSION

Number of mobilized experts and workload

Provisional work load (for each expert): 3 days for the preparation; 10 days on-site; 2 days travel; 3 day reporting and finalization of deliverables.

Implementation methodology

The Ministry of Social Development (MoSD) seeks technical support in the preparation of the action plan for the implementation of the recently adopted (May 2019) National Social Protection Strategy, 2019-2025 (NSPS). The Strategy's implementation shall be grounded on a solid identification of key priorities whose implementation may be enhanced through a comprehensive, systemic approach that addresses the needs of the most disadvantaged categories of the society, including the Syrian refugees as well as local host communities. Furthermore, according to the request, MoSD faces challenges in delivering results with regards to agreed targets and objectives. A reform and

modernisation of the current structure, management, governance, and operations, as well as a review of the current methods of evaluation and regulation of the services provided and staff work, may improve operational efficiency. Such organizational capacity-development will be vital to build long-term sustainability into programmes.

The Action is based on peer-to-peer exchange and the mobilization of public experts from EU member states institutions in the field of social protection and contrast to poverty and vulnerability. Experts will be in charge of developing a methodological approach for each activity included in the Action's work-plan. They will have the possibility to preliminarily discuss their methodological proposals and set-up a mission's agenda in connection with the partner.

It will be key to the success of the action a thorough review of the NSPS 2019-25 and prioritizing the NSPS' policy areas to be implemented. In this purpose, the first activity will be devoted to assess the existing strategies and tools available to MoSD in view to implement the NSPS. Such an assessment shall go through an exchange of experiences and cases and an overall peer-to-peer dialogue between the Jordanian officials (and, eventually, other relevant actors and social service providers involved in the implementation of the Strategy) and the European experts.

The EU currently supports the country's social protection sector through the initiative "EU Support to Social Protection in Jordan" (ENI/2017/40503). Experts shall ensure that their contributions complement this Program.

Tasks

Minimum tasks expected from the experts shall include:

- Preliminary contacts with the Partner in view of the preparation of the activity's methodology and agenda, to be transmitted ahead of mission to the SOCIEUX+ team for approval;
- Taking part to the pre-departure briefing with SOCIEUX+ team (around 1 week before the mission);
- Ahead of the mission, to get substantial knowledge of the local context; review any relevant background documents provided by the SOCIEUX+ Team and/or the Partner.
- During the mission, to conduct consultations with the Partner's executives and staffs, as well as any other external actor that can support the positive deployment of the mission
- At the end of the mission, timely submission to SOCIEUX+ of the Activity's final deliverables (10 working days after the mission), and availability to go through an eventual round of comments and adjustments in interaction with SOCIEUX+ and the Partner;
- To present the outcomes of the mission to the partner in order to discuss and take into account comments on the contents of the deliverables before their finalization;
- To contact the EU Delegation in the country and envisage a meeting for the presentation of the mission and/or its outcomes;

- To channel to SOCIEUX+ Communication officer any material that can be useful to inform the public about the activity (pictures, interviews, brief notes or articles).

Deliverables

Intermediary deliverables (to be presented in the pre-departure briefing)

- A methodological note, including a risks analysis (max. 3 pages);
- An agenda of the mission agreed with the Partner (meetings, persons involved).

Final deliverables:

- D1: A report assessing the state of the art of MoSD programs and tools against the adopted NSPS 2019-25. The report also identifies priority areas to be tackled in view of a successful implementation of the NSPS 2019-25.
- An Expert mission report (ExMR), based on a SOCIEUX+ template.

3. EXPERT PROFILE

Principal expert (Expert 1):

Area of expertise: Social protection policy

Requirements (essential/required):

- *Education: university level (Masters or PhD relating to the subject are considered a plus)*
- *At least 15 years of professional experience within a EU public administrations or, international organisations, academia, social partners, civil society;*
- *Relevant experience in designing, managing and/or evaluating social protection policies, particularly those related with social vulnerabilities and poverty alleviation;*
- *Fluent in English, written and oral;*
- *Acute sense of diplomacy and institutional relations.*

Additional assets (advantageous in selection):

- *A previous experience in delivering short-term technical assistance in international cooperation;*
- *A previous professional experience in Jordan or the Middle East.*

Expert 2:

Area of expertise: Institutional capacity building

Requirements (essential/required):

- *Education: university level (Masters or PhD relating to the subject are considered a plus)*
- *At least 15 years of professional experience within a EU public administrations or, international organisations, academia, social partners, civil society;*
- *Relevant experience in designing, managing and/or evaluating social protection policies, particularly those related with social vulnerabilities and poverty alleviation;*
- *Fluent in English, written and oral;*
- *Acute sense of diplomacy and institutional relations.*

Additional assets (advantageous in selection):

- *A previous experience in delivering short-term technical assistance in international cooperation;*
- *A previous professional experience in Jordan or the Middle East*

4. APPLICATION

Submission of applications

Interested experts submit their application on the website: <https://pmt.socieux.eu>.
The application process is the following:

1. If not already created, experts create their own personal SOCIEUX+ account (by clicking on "create an account"). To have access to all SOCIEUX+ Call for Applications, experts are required to fill out at least the fields marked with an asterisk.
2. Once their account is created and approved by the SOCIEUX+ team, experts sign in their personal account, click on the "Call for Applications" tab, identify the **19-20/JDN/1** position, and click on "Apply."

5. SELECTION PROCESS

Public civil servants or employees (active or retired) and private individual experts are eligible and preferred for this position. Private consultants may also apply.

Incomplete applications will not be considered. Only short-listed applicants may be contacted. The selection process may include interviews by phone or other communication means.

Contracted public civil servants or employees (active or retired) are entitled to standard fixed allowances of 250 Euro per working day. Fees for private consultants will be negotiated based on the number of years of relevant expertise of the selected applicant.

6. DISCLAIMER

The proposed activity and mission is subject to the final review and approval of SOCIEUX+ Quality Assurance Committee. A confirmation of dates of missions and contracting of experts may only be confirmed upon the formal approval.

Short-listed candidates will be contacted and may be required to provide contact of employer or proof of their ability to be directly contracted under their status as civil servant or public employee.