

TERMS OF REFERENCE FOR EXPERTS

Terms of reference for on-site activities and missions

Action code and partner country: *SOCIEUX 2019-31 SURINAME*

Action title: *Enhancing capacity for Public Employment Services activities: outreach to employers, speed dating, job fairs and supervision of private employment agencies*

Partner institution: *Minister of Labour-Suriname*

Activity number and title (if applicable): *Activity #1 – Conduct an assessment of the current status of integration of the PES unit within the current labour market landscape and private employment agencies*

Date of implementation of activity/ies: *February 1st, 2021 to March 31st 2021*

Expert positions and responsibilities (by activity):

Activity #1 : Expert #1 (principal) – *Employment Services, HR management and development*

Activity #1 : Expert #2 – *Employment services / Labour Market, Service delivery*

Workload:

Activity #1 - Expert #1 : *21 days*

Activity #1 - Expert #2 : *19 days*

Call for experts' reference: **19-31/SUR/1**

Version - #: 1__

Draft

Final

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1 BACKGROUND INFORMATION

1.1 Country overview

In 1975, Suriname gained independence from the Netherlands. From 1980 to 1987 the country was governed by a succession of military regimes. A new civilian constitution was approved in 1987. Another military coup took place in 1990, but the country returned to civilian rule the following year. Suriname is a member of the Caribbean Community (CARICOM), an organization of Caribbean countries and dependencies. National elections held in July 2020 appointed President Mr Chandrikapersad Santokhi. The president is both chief of state and head of government.

Suriname is one of the smallest countries in South America, with a population of 600,000 (2019 est) and total area of 163,820kmsq. The capital city, Paramaribo, lies 15 km from the Atlantic Ocean on the Suriname river. The population is concentrated for its two-thirds in urban settings along the coast, as opposed to rural settings. Surinamese population is one of the most ethnically diverse in the region. Dutch is the official language of Suriname, but the extent to which members of the various ethnic groups are able to use the language differs.

Suriname's economy is dominated by the mining industry, with exports of oil and gold accounting for approximately 85% of exports and 27% of government revenues. This makes the economy highly vulnerable to mineral price volatility. The country had been hard-hit by falling international commodity prices and by the closure of the Suralco alumina plant in 2015, the loss of which was somewhat offset by the opening in October 2016 of Suriname's second industrial gold mine. Aside from natural resources, the chief sources of income are from agriculture and remittances, mostly from the Netherlands, French Guiana, and the United States.

Nearly 70% of the working population is employed in the service sector, followed by industry (19,5%) and agriculture (11,2%). Tourism began to develop only in the early 21st century and is centred on the country's environmental features.

Suriname's Human Development Index (HDI) value for 2018 is 0.724— which put the country in the high human development category— positioning it at 98 out of 189 countries and territories. The rank is shared with Dominica, Fiji and Paraguay.

1.2 Sector situation

There are three main economic areas and relative labour markets in Suriname:

- 1) The coastal region, covering about 75% of the economically active population, dominated by wage labour, integrated in the global market. The labour legislation is here relatively well-respected and labour market information (statistics) is relatively reliable. Trade unions and employers' organisations have a presence, contributing to tripartite and bipartite institutions.
- 2) The remote areas in the interior, where the state is only marginally present, is a dual labour market, which breaks down into i) a market segment dominated by small and medium informal gold and timber company, for which no labour market information is virtually available; ii) another market segment dominated by multinational companies mainly in the gold sector, for which relatively reliable but hard to get information is available.
- 3) The population in the interior constituted by geographically dispersed small communities dependent on hunting, fishing and subsistence agriculture. No labour market properly exists since populations have no or no full-fledged money or market economies.

Employment and growth projections for the immediate future are not optimistic given the economic contraction of 2015-2017, which resulted in job losses. The recent COVID-19 pandemic and its economic effects have further exacerbated unemployment, particularly hitting the self-employed and microenterprises. The informal sector is expanding and includes both entrepreneurs and employees who may be migrating from or active in the formal sector as well.

In recent years, the Ministry of labour has taken concrete steps towards modernizing the labour laws by taking into account ILO Labour standards and CARICOM Model labour laws (ILO Decent Work Country Programme DWCP (2016)). A Labour Advisory Board and the tripartite State Council approve all concept labour laws before they are discussed in the National assembly.

The ILO DWCP identified three key priorities for labour and employment: i) awareness raising for the promotion of an enabling environment at the government and social partners level; ii) modernization of labour legislation, including ratification of core conventions, strengthening labour inspection and institutionalized social dialogue mechanisms, iii) improvement of data collection and information systems.

The National Policy plan 2017-2021 of the past Government identified in active labour market policies and developing action programmes a way to mitigate the effects of the crisis, with the goal to stimulate and increase the GDP and job growth, more and better jobs and contributing to income and social security especially of poor families.

1.3 Role of partner institution in the sector

The Ministry of Labour is using job placement as an important measure to reduce unemployment. In order to increase employability, the Ministry offers courses in social skills and rights and obligations of workers. Furthermore, the Ministry refers unskilled and low skilled job seekers to technical and vocational institutions. It will be important to obtain sex-disaggregated data.

The Government strengthened the capacity of the Employment Service Units, specifically referring to the need to enforce the Employment Service Convention, 1948 (No. 88) and the Private employment agencies Convention, 1997 (No. 181), with the direct assistance of the ILO. Following convention ratifications, Suriname made amendment to the national legislation. The Private Employment Agencies Act 2017 and the Labour Exchange Act (LEA, 2017, in particular, establish regulation for private employment agencies with the aim to increase compliance with equal opportunity and non-discrimination and not charging fees to jobseekers.

With the assistance of the ILO, the Employment Service Unit (PES Unit) of the Ministry of Labour, is undergoing a number of changes. Operating from two main offices (Paramaribo and Nickerie) and planning expansion, the unit is reorganising its activities with the aim of improving efficiency, effectiveness and impact of its operation. With the assistance of the ILO, self-assessment and stock-taking exercises were carried out. These were followed by capacity-building activities for employment service units, tripartite constituents and relevant stakeholders. In addition, the ILO provided assistance for the elaboration and implementation of an operational plan for the triennium 2018-2020 for the employment services unit.

However, challenges persist within the PES Unit that prevent the implementation of the 2018-2020 operational plan and thus the provision and delivery of efficient PES services. These challenges include:

- A lack of experience in organising outreach activities targeting employers for matching demand and supply. In particular, the PES Unit sees the need to combine and diversify multiple outreach activities under one umbrella in order to maximise efficient use of resources when delivering its services;
- Limited access to and experience in using and managing IT tools. This is a critical employment service unit operational challenge;
- Difficulties to monitor the activities of the private employment agencies in compliance with the Private Employment Agencies Act 2017 and the Labour Exchange Act (LEA, 2017).

2 ACTION DESCRIPTION

2.1 Overall objective

To upgrade the capacity of the Suriname PES to serve employers.

[As per SOCIEUX+ logical framework: To strengthen labour market intermediation through institutional capacities of labour and social protection institutions.]

2.2 Specific objective (s) (purpose)

SO1: To respond to employers' needs for efficient and effective recruitment and labour market intermediation services.

S02: To supervise and monitor private employment agencies' registration to public registry and their compliance with the law.

2.3 Expected results

ER1: A sustainable and reliable service delivery, including basic labour market intermediation services, organization of job fairs and speed dating activities is developed

ER2: The PES Unit capacity to deliver more efficient and effective services to employers is enhanced.

ER3: The capacities of the PES Unit to supervise and monitor the activities of private employment agencies are strengthened

2.4 Final deliverables

D1: Assessment of the status of integration of the PES unit within the current labour market landscape and private employment agencies, complemented with a road map for closing gaps

D2: Training materials and sessions for PES staff on how to run an employer's mapping exercise to understand the local business fabric and elaborate an employer's engagement strategy

D3: Guidelines for PES staff on delivering services to employers, including on organising job fairs and speed-dating events for attracting and maintaining a network of employers

D4: Final workshop and report on findings, M&E, recommendations and feedback from the PES unit on the application of guidelines and trainings

3 METHODOLOGY

3.1 General methodology (of the action)

The Action will address key PES Unit challenges that prevent full implementation of the 2018-2020 operational plan, and thus the provision and delivery of efficient PES services for enterprises. The Action will do so by focusing on two axes: reinforcing the individual and organisational capacities of the staff on delivering services tailored to employers' needs (objective 1) and to better monitor and control private employment agencies (objective 2).

The team of experts should take into account the shape of the labour market in Suriname, whereby the majority of employers are self-employed or have microenterprises. These two realities have been particularly hit by the COVID pandemic, which has also exacerbated unemployment rates.

Activity 1 will provide an updated assessment of the PES Unit organisational capacities, functions and responsibilities and current challenges and will address some key recommendations. Activity 2 will build on the results from the assessment and recommendations by conducting trainings that will aim to tackle the challenges and gaps with regards to key public employment service functions (e.g. organisational and managerial processes for modernising the PES service delivery, improvement of services such as counselling to employers, key topics such as soft skills, legislation for improving monitoring of private employment agencies and labour rights). Activity 3 will serve as a follow-up from the training and the assessment and will focus on formulating strategic guidance for more efficient and modern services to employers. Activity 4 will consist in a follow-up event that will conclude the action, provide feedback on the implementation, monitoring and evaluation guidance and tools, verification of the support received and recommendations for the way forward.

3.2 Planned activities (work plan of the action)

The following activities are currently planned for the action:

- Activity 1 – *Conduct an assessment of the current status of integration of the PES unit within the current labour market landscape and private employment agencies*
- Activity 2 – *Conduct trainings for PES staff on running an employer's mapping exercise to understand the local business fabric and elaborate an employer's engagement strategy*

- Activity 3 – *Develop guidelines for PES staff on delivering services to employers, including on organising job fairs and speed-dating events for attracting and maintaining a network of employers*
- Activity 4 – *Organise a final follow-up workshop to report on findings, M&E, and get PES feedback on the implementation of guidelines and trainings*

The present terms of reference cover the services expected for activities of the above work plan:

- Activity #1.

3.3 Inclusion of cross-cutting issues

SOCIEUX+ recognises the importance to include cross-cutting issues in social protection, labour and employment policies and systems. The following cross-cutting issues are duly taken into account:

Remove if necessary, issues identified as non-relevant in WP.

- Gender equality;
- Good governance;
- Social and economic inclusion of vulnerable groups.

4 ACTIVITIES DESCRIPTION

4.1 Tasks

The activity may be conducted remotely or on-site, depending on conditions and availability of international travels and public health considerations. An evaluation on the feasibility of an on-site mission will be conducted in due course. If conducted from the distance, SOCIEUX+ will provide experts and the partner with access to remote platforms as appropriate (ZoomPro, Moodle).

The principal expert will lead the mission. He/she will be responsible for the delivery of all deliverables of the activity (see below Section 4.2). He/she will be responsible for the preparation, coordination, implementation and reporting of the overall activity towards SOCIEUX+.

Experts will employ at all times the templates provided by the SOCIEUX+ Team.

Minimum tasks for the experts will include:

Preparation phase:

- 1) Experts will get substantial knowledge of the local context by reviewing relevant background documents provided by SOCIEUX+ and the Partner Institution, familiarise themselves with the SOCIEUX+ templates and materials, consider possible communications and knowledge management aspects of the activity.
- 2) A resource-person from PES Unit will be identified to guide experts and collaborate in the formulation of the methodology and agenda, for example by making a list of actors and their representatives available for interviews.
- 3) A methodological note and agenda (intermediate deliverables) will be prepared by the team of experts, based on discussions with the resource persons and to be agreed by the partner institution. The methodological note (3 pages) will outline a specific proposal for the assessment and road map, as well as modalities for conducting the consultations. The agenda will include a calendar for implementation of proposed activities and a list of actors that will be included in the implementation. The list of participants will be verified as to include a variety of actors as envisaged in the methodology.
- 4) A briefing meeting will be organised between experts and the SOCIEUX+ team ahead of the on-site/distance mission. The purpose of this meeting will be to validate the intermediate deliverables, to be approved by SOCIEUX+ team and clarify any other aspects to take into account, including possible communications and knowledge management opportunities. A separate meeting may be organised with SOCIEUX+ Communications specialist and/or the Knowledge development specialist as needed.

- 5) Ahead of the mission, experts may engage in exchanges with the EU Delegation office in Suriname/Trinidad with the purpose of informing the delegation of the activity and gather supplementary information. Experts may also engage with the ILO Caribbean office, for example to get updates on the ongoing technical assistance, and discuss possible complementarity of action.

Implementation phase:

- 6) During the (remote) mission, the expert team will conduct consultations with the Partner's executives and staffs, as well as any other external actor (Chamber of commerce, social partners, civil society organisations) that can support the positive deployment of the mission, as per the methodology and agenda.
- 7) Experts will conduct an in-depth analysis of the state of capacities of relevant PES Unit and Ministry of Labour staff and the difficulties they encounter in setting up and maintaining a system to control permit holders under the new Labour Mediation Act 2017 regulating private employment services. The analysis will aim to identify the key challenges (to be reflected in the assessment) and opportunities for improvement (to be reflected in the road map and recommendations).
- 8) Following the implementation of the consultations, experts will disseminate evaluation online forms, to be compiled by the participants to the sessions (PAE).
- 9) Depending on the visibility and/or knowledge development opportunities identified in the preparation with the SOCIEUX+ team, experts may channel to SOCIEUX+ any material that can be useful to inform the public about the activity (pictures, interviews, brief notes or articles), as well as take short videos introducing the actors involved, the activity and the results.
- 10) Experts may make themselves available for a (remote) meeting with the EU Delegation office in Suriname/Trinidad to illustrate the activity and showcase the results.

Reporting phase (10 working days after the activity):

- 11) Experts will present to the partner the preliminary outcomes of the mission in order to take into account the Partner's remarks in view of the finalization of the final deliverables. This may be done for example by organising a follow-up consultation or a plenary session.
- 12) Findings from the consultations will be packaged in the form of a report and submitted by SOCIEUX+ and the Partner (ACR + Annex). The Annex report will notably be composed by an assessment of the status of integration of the PES unit within the current labour market landscape and private employment agencies, complemented with a road map for closing gaps, as per the defined methodology. A final round of comments and adjustments in interaction with SOCIEUX+ and the Partner may be organised.
- 13) Experts will fill an individual Expert Mission Report (ExMR) and an individual completed Expert Feedback Form (ExF) completed online, to be shared solely with SOCIEUX+.

4.2 Deliverables

To adjust as necessary

4.2.1 Pre-mission deliverables

- A methodological note, detailing the working approach, tools and methods to employ, a risks analysis, etc. The Methodological Note shall not exceed 3 pages (excluding cover page and annexes).
- An activity/mission agenda, detailing the meetings and working sessions to be held, persons to meet, etc. The Activity/mission Agenda shall not exceed 2 pages.

4.2.2 Final deliverables

- ExMR: An individual Expert Mission Report in SOCIEUX+ format (template provided). This report is a confidential product intended solely for and use by SOCIEUX+. The expert team may also submit a single-joint ExMR report if they prefer to do so (see instructions on the template).

- ExF: An individual completed Expert Feedback Form completed online (see instructions and link on the ExMR template).
- AcR: A collective Activity Report in SOCIEUX+ format (template provided). This AcR is to be produced jointly by the mission team. It is intended for the Partner Institution, and will be shared, most probably, with key stakeholders of the action. The report will reflect the tasks conducted in during the activity. It shall provide a meaningful contribution towards the final deliverables of the action.
- Annex to AcR: Assessment of the status of integration of the PES unit within the current labour market landscape and private employment agencies, complemented with a road map for closing gaps.

NB: The Principal Expert is responsible for the overall preparation and transmission of the activity's deliverable, in cooperation with rest of the expert team.

5 REPORTING AND SUBMISSION OF DELIVERABLES

5.1 Formats

All deliverables and products of the activity (notes, reports, presentations, etc) shall comply with the formats and templates provided by the SOCIEUX+ Team.

All deliverables are to be submitted in electronic in electronic editable versions [Microsoft Word 97-2003 [doc], PowerPoint 97-2003 [ppt] and Excel 97-2003 [xls]; or in equivalent OpenDocument format). Non-editable electronic document such as in Portable Document Format (PDF) shall not be accepted.

Templates for electronic presentations during the activity/mission are provided by the SOCIEUX+ Team. These templates are in Microsoft PowerPoint format and comply with the SOCIEUX+ Corporate Image standards. These templates are to be used as a sole format by all members of the expert mission team. They are to be used for all presentations by the experts during and for the activity/mission. The use by the experts of their own, or their organisation(s), templates or formats are not allowed unless otherwise instructed in written [by email] to the experts by the SOCIEUX+ Team.

All versions of deliverables or other products used or produced during activity/mission by the experts shall include the following disclaimer:

"Disclaimer:

The responsibility of this publication sole lies with its authors. The European Union, the European Commission, the implementation partners of SOCIEUX+ and the SOCIEUX+ Staff are not responsible for any use that may be made of the information contained therein."

Please refer to the expert information package for further guidance on communication and templates.

All deliverables are to be provided in English.

5.2 Submission and approval

All deliverables versions (drafts, final or other) shall be submitted directly and only to SOCIEUX+ Team, unless otherwise instructed in written [by email] to the experts by the SOCIEUX+ Team.

5.2.1 Pre-mission deliverables

- Pre-mission deliverables shall be submitted no later than 5 working days before the start of activity or departure of the mission of the experts, whichever is the earliest.
- Pre-mission deliverables will be shared and reviewed by the SOCIEUX+ and the Partner Institution. Feedback on the deliverables should be provided to the Principal Expert at latest 2 days before the start of activity or departure of the mission of the experts, whichever is the earliest. Comments and recommendation of this feedback shall be taken into account for the implementation of the activity/mission by the experts. Only the mission agenda shall be resubmitted with revision if requested by the SOCIEUX+ Team.

5.2.2 Final deliverables

- The first draft versions of the final deliverables are to be submitted no later than 10 working days upon completion of the activity or return of the experts.
- Feedback to the first draft version of the report should be provided 10 working days after its submission.
- Inclusion of the feedback on drafts versions is expected 5 working days upon reception of the comments by the principal expert. (In general, no more than one round of feedback and revision is required, unless the quality of the deliverables is considered unsatisfactory by the SOCIEUX+ Team or/and the Partner Institution.)
- Final versions of the deliverables should be approved or rejected no later than 10 working days upon their submission to the SOCIEUX+ Team.
- Final payments and reimbursement of travel costs to experts can only be authorised upon approval of the final version of the deliverables by SOCIEUX+.

6 REQUIRED EXPERTISE

6.1 Expertise profile

Principal expert (Expert 1):

Area(s) of expertise: [Employment Services](#)

Specific skill(s) of expertise: [3.3. Human resources management and development](#)

Requirements (essential/required):

- *Education: university level (Masters or PhD relating to the subject are considered a plus)*
- *At least 15 years of professional experience within EU public administrations or, international organisations, academia, social partners, civil society organizations, international thematic organizations,*
- *Specific experience in conducting active intermediation activities on the labour market, deployment of services and/or specific action plans for recruitment and labour market intermediation services delivered to enterprises.*
- *Experience of missions of systemic and organisational diagnosis of intermediation services on the labour market, vocational training and institutional capacity building*
- *Experience in managerial and/or human resource management functions in an employment/training/integration, particularly in recruitment services delivery to companies*
- *Fluent in Dutch, written and oral; knowledge of English, written and oral*
- *Excellent command of IT textual and communication tools (Word, PowerPoint) and familiarity with interactive distance-meeting and learning platforms (Zoom, Moodle).*
- *Acute sense of diplomacy and institutional relations.*

Additional assets (advantageous in selection):

- *A previous experience in delivering short-term technical assistance in international cooperation;*
- *Knowledge of SWOT approaches and the formulation of training plans for intermediation services.*
- *A previous professional experience in the Caribbean or Central America regions*

Expert 2:

Area(s) of expertise: Employment services / Labour Market

Specific skill(s) of expertise: 3.6 Service delivery

Requirements (essential/required):

- *Education: university level (Masters or PhD relating to the subject are considered a plus)*
- *At least 10 years of professional experience within EU public administrations or, international organisations, academia, social partners, civil society organizations, international thematic organizations*
- *Specific experience in employment/training professions, experience in advising the public on job-seeking and then middle management/director of a specialised structure, in particular in conducting active intermediation activities on the labour market and recruitment services delivery to companies*
- *Experience of missions of systemic and organisational diagnosis of intermediation services on the labour market, vocational training and institutional capacity building*
- *Fluent in Dutch, written and oral; knowledge of English, written and oral*
- *Excellent command of IT textual and communication tools (Word, PowerPoint) and familiarity with interactive distance-meeting and learning platforms (Zoom, Moodle).*
- *Acute sense of diplomacy and institutional relations.*

Additional assets (advantageous in selection):

- *A previous experience in delivering short-term technical assistance in international cooperation;*
- *Knowledge of SWOT approaches and the formulation of training plans for intermediation services.*
- *A previous professional experience in the Caribbean or Central America regions*

OR/AND *(delete as appropriate)*

The Dutch UWV or the Belgian VDAB and ACTIRIS would be ideal partners in this Action.

6.2 Estimated workload

To adjust as necessary

	Preparation	On-site work	Travel	Reporting & deliverables	Total Working days
Principal expert (#1)	4	10	2	5	21
Expert (#2)	3	10	2	4	19
Total	7	20	4	9	40

7 APPLICATIONS

7.1 Call for experts

All calls for experts for SOCIEUX+ activities are published online on the SOCIEUX+ website. Interested experts should submit their application on the SOCIEUX+ on-line expert database: <https://pmt.socieux.eu> (currently only available in English). The application process is:

1. If they have not already, experts create their SOCIEUX+ account by clicking on “Create an account” using an email address.
2. Login details for their account will be sent to experts by email, experts should create and submit their profile for review by¹:
 - a. Providing contact details
 - b. Providing information on the competences, skills and working history of the expert. Experts are required to provide only limited information through fields marked with an asterisk. However, *experts are encouraged to complete in most detail de sections on skills and competences as the SOCIEUX+ Team also regularly reviews profiles in the roster to identify and contact potential experts for future missions.*
 - c. Uploading of a curriculum vitae, preferably in Europass format².
3. Once their profile is approved by the SOCIEUX+ Team, they can apply to any available calls for experts accessible under the tab “Call for experts” and click on “Apply.”

If more information is needed, please contact SOCIEUX+ by email at experts@socieux.eu with the reference number of the application.

Collaborative or interested institutions wishing to make expertise available for a specific call for application may directly contact the team of SOCIEUX+ at experts@socieux.eu.

7.2 Selection of experts

In principle, SOCIEUX+ mobilises experts from the public administrations and mandated bodies of EU member states, and practitioners working for social partners, including:

- Practitioners, civil servants and employees from publicly mandated bodies;
- Collaborators and employees of social partner institutions, such as trade unions and employer associations; and,
- Academic and research institutions.

Active public experts from collaborative institutions are given priority in the selection. Private consultants may also apply. Their application will be considered in case an appropriate public expert cannot be identified.

Only short-listed applicants may be contacted. The selection process may include interviews by phone or other communication means.

Interested candidates may download the **Guide for Experts and Collaborative Institutions** with detailed information on contracting with SOCIEUX+ at www.socieux.eu

7.3 Contracting of public experts

Public experts can be in active duty or retired. Retired employees from international specialised agencies or cooperation agencies can also be mobilised, without regard to their former employer's collaborating with SOCIEUX+ on a specific action. Retired experts are considered as public experts for all purposes, benefits, and financial compensation provided by SOCIEUX+.

Short-listed candidates may be required to provide the contact of employer or proof of their ability to be directly contracted under their status as civil servant or public employee.

7.4 Financial compensations

Contract officials or active-duty or retired employees are entitled to standard fixed allowances of 350 euros per working day worked. The fees of private consultants are negotiated according to their number of years of relevant expertise and the standard scale of SOCIEUX+.

¹ SOCIEUX+ expert database and other management tools comply with the General Data Protection Regulation (GDPR) -Regulation (EU) 2016/679.

² Europass templates for CVs are available here:
<http://europass.cedefop.europa.eu/en/documents/curriculum-vitae/templates-instructions>

Retired experts are assimilated to public employees for all intents and purposes, benefits and financial compensation provided by SOCIEUX+.

National regulations on remuneration and compensation of public employees and civil servants applies, and may limit the payment of allowances by SOCIEUX+. The responsibility for compliance and verification lies with individual experts and their institutions of origin. The payment of income or other taxes is the sole responsibility of the mobilised experts and/or their organisations.

7.5 Travel costs

All travel expenses for the mobilised experts (public, private or international institutions) are covered by SOCIEUX in accordance with the **Guide for Experts and Collaborative institutions** with detailed information on contracting with SOCIEUX+ (version as on date of signature of the contract).

8 COMMUNICATION & VISIBILITY

SOCIEUX + can use its communication channels, such as the web, newsletter and other media, to share information about the implementation and results of the activities. For this, contributions of the experts mobilised are expected. The experts may be requested to provide such contributions in the field of communication as photographs, provide short texts, and interviews.

Short briefings, before and after the mission, with the Communication Officer of SOCIEUX+. This briefings will provide the opportunity to identify communication opportunities and strategies.

For specific activities, visibility products, such as brochures, USB sticks, notebooks and pens, can be made available to experts for on-site distribution.

9 CODE OF CONDUCT

The experts mobilised by SOCIEUX+ will provide technical assistance from the preparatory stages of each activity to the delivery of products. The SOCIEUX+ Team will assist experts to fulfil their assignments by supporting and advising on the preparation of background materials before meetings. The SOCIEUX+ team will collect feedback from partner institutions and relevant stakeholders to ensure that mission reports and recommendations are delivered to national authorities, the EU Delegations in the partner countries and EuropeAid.

The experts mobilised are not representing SOCIEUX+ or the EU. Technical opinions and recommendations expressed are their own. They shall not express negative opinions on the implementation of actions supported by SOCIEUX+ to third-parties. Nevertheless, they shall be aware of SOCIEUX+'s objectives and functioning, and promote its services at the best of their knowledge, whenever possible and feasible.

The experts shall perform their duties in the Partner Country in a way that is fully compliant with and respectful of the local institutions, policies and cultural behaviours. They shall particularly adopt a culturally-sensitive behaviour in their way to deal with the local counterparts.

10 OTHER CONSIDERATIONS

If applicable

...Text...

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ABOUT SOCIEUX+

The European Union (EU) promotes and maintains dialogue on social protection and inclusive employment policies with an increasing number of partner countries. This effort has been confirmed by the European Commission (EC) Communication COM (2016) 740 final - "Proposal for a new European Consensus on Development, entitled *Our world, our dignity, our future*. A significant number of cooperation initiatives in these fields are funded by geographic or thematic instruments of the EU in different countries. Those initiatives are highly structured and address the medium- to long-term needs of partner countries. However, short-term measures and peer-to-peer cooperation to promote the development of social protection systems are needed to complement the EU's cooperation with third countries. SOCIEUX+ - EU Expert Facility on Employment, Labour and Social Protection responds to this need.

The SOCIEUX+ facility was setup by the EU through co-funding from France, Spain and Belgium and the resources managed by the European Commission's Directorate for Development and Cooperation (EuropeAid). The facility is implemented by a partnership composed of development cooperation agencies from Member States: Expertise France (the partnership lead), Fundación Internacional y para Iberoamérica de Administración y Políticas Públicas (FIIAPP) from Spain, Belgian International Cooperation on Social Protection (BELINCOSOC), and the Belgian Development Agency (Enabel).

The general objective of the Facility is to expand and improve access to better employment opportunities and inclusive social protection systems in partner countries. Its specific objective is to enhance the capacities of partner countries to better design, manage and monitor inclusive, effective, and sustainable employment strategies and social protection systems through short-term, peer-to-peer technical assistance and knowledge development.

SOCIEUX+ recognises the impact of social protection and employment in reducing poverty and vulnerability. It supports the efforts of partner governments in promoting inclusive and sustainable social protection and employment systems. SOCIEUX+ also complements the efforts made through other European Union initiatives.

The Facility is an expansion of SOCIEUX Social Protection EU Expertise in Development Cooperation, established in 2013.

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